



Michael Page

www.michaelpage.co.jp

## OSAKA - B2B Customer Service Representative - Manufacturing

### Order Management - B2B

#### Job Information

##### Recruiter

Michael Page

##### Job ID

1491455

##### Industry

Logistics, Storage

##### Job Type

Permanent Full-time

##### Location

Osaka Prefecture

##### Salary

3 million yen ~ 5 million yen

##### Refreshed

August 26th, 2024 16:54

#### General Requirements

##### Career Level

Entry Level

##### Minimum English Level

Fluent

##### Minimum Japanese Level

Native

##### Minimum Education Level

Associate Degree/Diploma

##### Visa Status

Permission to work in Japan required

#### Job Description

We are seeking a skilled Customer Service professional for a leading global company in Osaka. The role involves managing customer orders, providing sales support, and requires strong English skills due to the company's international operations.

#### Client Details

Global Manufacturing company.

#### Description

##### Key Responsibilities:

- Manage customer orders and provide comprehensive sales support
- Process orders, verify shipments, and handle invoices
- Collaborate with international teams, including manufacturing facilities in China and Vietnam
- Ensure a high level of customer satisfaction through efficient communication and problem-solving

#### Job Offer

**Salary:** JPY 3M-5M base + bonus

**Schedule:** 8:30 AM - 5:30 PM, Monday to Friday (Primarily office-based with some flexibility)

**Benefits:** 11 days of vacation leave, 4 days of summer leave, health insurance, transportation allowance, and performance bonuses

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

---

### Required Skills

- Minimum 2-3 years of order management, sales support in manufacturing or related industry.
  - Knowledge in SAP
  - Native level in Japanese and ability to communicate in English
  - Amenable to work in OSAKA Office
- 

### Company Description

Order Management B2B