



Head of IT (FMCG)

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Job Information

Recruiter

PERSOL CAREER CO., LTD. Bilingual Recruitment Solutions (BRS)

Hiring Company JN -082024-173026

Job ID 1491358

Industry Other (Distribution, Retail, Logistics)

Job Type Permanent Full-time

Location Tokyo - 23 Wards

Salary 12 million yen ~ 18 million yen

Refreshed November 29th, 2024 01:00

General Requirements

Career Level Mid Career

Minimum English Level Fluent

Minimum Japanese Level Native

Minimum Education Level Bachelor's Degree

Visa Status Permission to work in Japan required

Job Description

Main responsibilities:

• Lead the team as a local IT Business Partner

- Owns the local IT / Business governance & systems
- Identifies new business needs to be addressed locally or with Central support
- Ensures that local business needs and issues are well captured and understood
- Ensures the IT service delivery for store projects with Business (e.g. store openings, relocation, pop-up)
- Ensures that service levels are at the target and proposes corrective action plan when necessary
- Ensures compliance with local legal regulations governing data protection & cybersecurity measures in link with CISO
- Provides leadership in crisis situations involving local IT infrastructure failure, security breaches or IT incidents

• Participates in Central IT Governance

- Is responsible for deployment of Global IT Strategy, standards & practices in Japan, and acts as local referent for any questions regarding the global IT strategy
- Ensures IT processes, guidelines, standards & consistency framework are applied and followed in Japan (Product management, Project Management, Security, Budget management, Architecture, ...)
- Ensures local solutions are compliant with IT central guidelines and standards (architecture, security, data, ...) and involves Central IT as per defined in the processes
- Raises risks and issues to the right level of escalation
- Elaborates & monitors Zone budget
 - E-laborates & follows-up local zone budget CAPEX & OPEX
 - Communicates within zone ecosystem consolidated Japan budget (local & central reinvoiced budget)
 - Monitor & communicate the Japan roadmap & Global Roadmap (Local & Central IT led projects impacting Japan), key milestones, deadlines, achievements & risks
 - Steers deployment of core model within zone, when necessary, and in coordination with Product Teams
 - Steers local projects with high sensitivity or visibility, making sure that they are approved and aligned by / with Central IS&T
 - · Contributes to the development of new offers
- Manages local teams
 - Manages local IT staff : IS Team, IT Team, Support team, Local Information Security Officer, ...
 - Manages the global capacity for zone teams & local talent recruitment & sourcing
 - Manages the choice and relationship with local partnerships & service providers for local applications follows guidelines and alignment with Central IT

Required Skills

Minimum requirements:

- Minimum of +10 years' IT experience and +5 years' experience in Team Management.
- Experience with large-scale application projects such as CRM, ERP, POS, e-commerce implementation
- Excellent Project management skills.
- · Service orientation. Autonomy and curiosity. Ability to quickly ramp-up on new solutions and technologies
- Strong communication and facilitation skills
- Attention to detail and quality of deliverables
- Experience working in the retail industry / B2C a must.
- Experience providing internal IT Support (remote and on-site)
- Fluent in Japanese & English

Preferred qualifications:

• Fluency in French a plus

Company Description

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