

## IT Support

### IT support

#### Job Information

##### Recruiter

Michael Page

##### Job ID

1491332

##### Industry

Investment Banking

##### Job Type

Temporary

##### Location

Tokyo - 23 Wards

##### Salary

5.5 million yen ~ 6 million yen

##### Refreshed

August 23rd, 2024 14:22

#### General Requirements

##### Career Level

Mid Career

##### Minimum English Level

Daily Conversation

##### Minimum Japanese Level

Business Level

##### Minimum Education Level

Bachelor's Degree

##### Visa Status

Permission to work in Japan required

#### Job Description

One of the TOP global investment firm in the world, looking for a bilingual IT support candidate join their IT team in Tokyo.

#### Client Details

Our client is global investment firm.They manage multiple asset classes, such as private equity, infrastructure, real estate and credit strategies.They have a very collaborative culture with team members worldwide for their success.

#### Description

- Provide IT administration
- Respond all tires of support from telephone to remote access to desk-side
- Respond to critical incidents (PC or LAN failure) on an on-call basis
- Install and maintenance Hardware/ Software
- Troubleshooting technical issues (Desktop, laptop, Monitores)

#### Job Offer

- Opportunity for growth and advancement within the company
- Collaborative and supportive team environment
- Flexible work schedule and work-life balance
- Comprehensive training and professional development opportunities

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Ayaka Iwaki at +81 3 6832 8658.

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### Required Skills

- Understanding of security practices including physical, internet, and wireless
  - Service Desk Financial Industry experience is plus
  - Experience troubleshooting conference rooms, Zoom/Teams conferencing issues,telephony, systems, messaging platforms and collaboration tools
  - Ability to quickly and effectively diagnose and resolve technical issues and eliminate repetitive issues both on-site and remotely
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### Company Description

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