



Application Support Engineer Exclusive job

Job Information

Hiring Company

smartims.com

Subsidiary

SmartIMS

Job ID

1490835

Industry

Investment Banking

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Contract

Location

Tokyo - Other Areas

Salary

Negotiable, based on experience

Refreshed

April 11th, 2025 11:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

front-office production support

- -knowledge in FIX, electronic trading, and equities
- -familiarity with low-latency trading systems
- -experience in incident management/outage management

Required Skills

Qualifications/Requirements:

- Japanese Language Proficiency N2.
- Certified Cisco Voice technical certification.
- Knowledge and Hands experience on CUCM, CUC, SME, Cisco Gateway (H323/SIP)
- Moderate experience in the financial services field.
- Information Technology degree and/or technology certifications preferred or substantial equivalent experience.
 Typically, 5-10 years of IT experience.
- Moderate experience with Trading Floor and Telecommunication technologies; IPC/Cisco/Avaya
- Must be able to interact in a professional manner with End Users; must possess excellent PC, communication, and organizational skills.
- Candidates must be able to work both independently and in a team environment and be able to interact effectively with other team members, management, and clients.
- Candidates must have strong interpersonal, verbal, and written communications skills

Company Description