



## Application Support Engineer Exclusive job

### Job Information

**Hiring Company**[smartims.com](http://smartims.com)**Subsidiary**

SmartIMS

**Job ID**

1490835

**Industry**

Investment Banking

**Company Type**

Large Company (more than 300 employees) - International Company

**Non-Japanese Ratio**

About half Japanese

**Job Type**

Contract

**Location**

Tokyo - Other Areas

**Salary**

Negotiable, based on experience

**Refreshed**

March 7th, 2025 02:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

front-office production support

-knowledge in FIX, electronic trading, and equities

-familiarity with low-latency trading systems

-experience in incident management/outage management

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## Required Skills

### Qualifications/Requirements:

- Japanese Language Proficiency N2.
- Certified Cisco Voice technical certification.
- Knowledge and Hands experience on CUCM, CUC, SME, Cisco Gateway (H323/SIP)
- Moderate experience in the financial services field.
- Information Technology degree and/or technology certifications preferred or substantial equivalent experience. Typically, 5-10 years of IT experience.
- Moderate experience with Trading Floor and Telecommunication technologies; IPC/Cisco/Avaya
- Must be able to interact in a professional manner with End Users; must possess excellent PC, communication, and organizational skills.
- Candidates must be able to work both independently and in a team environment and be able to interact effectively with other team members, management, and clients.
- Candidates must have strong interpersonal, verbal, and written communications skills

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## Company Description