CareerCross

ASSURANT®

IT Solution Delivery Manager/Flexible work arrangements

Great Place To Work® certified

Job Information

Hiring Company
Assurant, Inc.

Subsidiary
Assurant Japan

Job ID
1489337

Industry
Other (Banking and Financial Services)

Company Type
Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio
Majority Japanese

Job Type
Permanent Full-time

Location
Tokyo - 23 Wards, Chiyoda-ku

Train Description
Chuo Line Rapid (Takao-Tokyo), Tokyo Station

Salary
Negotiable, based on experience

Holidays
完全週休二日制（土、日）、祝日、年末年始　等

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General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level (Amount Used: English usage about 25%)

Minimum Japanese Level
Fluent

Minimum Education Level
Bachelor's Degree

Visa Status
Permission to work in Japan required

Job Description

Job Purpose

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This job is responsible for the successful delivery of solutions for clients.
Assurant's strength is tailor-made solutions, and this job is to lead the delivery of such tailor-made solutions from the technical perspective.

Primary Job Accountabilities/Responsibilities

- Face with clients and gather technical requirements for a new solution, manage project schedule, update the status on development/ implementation and discuss issues if there is any, conduct UAT with clients and successfully launch new solutions.
- Design solutions based on client's needs and manage solution delivery working closely with the development teams in the US on the requirements gathering, solution design, integration testing and UAT.
- Engage and leverage various relevant teams/ colleagues within and outside of IT for successful delivery.
- Contribute to the team's efforts as Implementation team under Japan IT as well as broader IT organization and Japan team

Required Skills

Basic Qualifications Required - Experience, Skills, and Knowledge

- Bachelor's Degree in IT, science, business or related discipline
- At minimum 8 years of experience in IT, specifically delivering new solutions to clients
- Experience working with/ at telecom carriers for more than 5 years in the field of Business Development/ Sales, solutions engineering, pre-sales, IT consulting, technical marketing, etc. --- this is not an absolute must but very strongly preferred
- Ability to lead technical communication with clients
- Strong analytical and problem-solving capabilities
- Excellent verbal and written communication skills both in Japanese and English as well as interpersonal skills
- Team player yet strong sense of responsibility and ownership
- Proactive, willing to learn and ask questions, and self-starter
- Flexible and capable of handling multiple projects/ assignments concurrently
- Excellent organizational, planning, and prioritization skills

Preferred Experience, Skills, and Knowledge

- Experience working in a fast-paced high pressured organization
- Experience working in a matrix organization
- Able to deal/ cope with or enjoy volatility, uncertainty, complexity, and ambiguity

Company Description