



## Omnichannel Project Manager

### Job Information

**Recruiter**

[iWill Capital G.K.](#)

**Hiring Company**

Our client is a luxury retail company

**Job ID**

1486963

**Industry**

Retail

**Company Type**

Large Company (more than 300 employees) - International Company

**Non-Japanese Ratio**

About half Japanese

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

7 million yen ~ 9 million yen

**Refreshed**

July 22nd, 2024 17:30

### General Requirements

**Minimum Experience Level**

Over 6 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

**Company Overview:**

We are part of the largest luxury brand conglomerate in the world. As a leader in the luxury industry, we are seeking a skilled Digital Transformation Project Manager to drive our digital initiatives and spearhead our omnichannel efforts.

**Role Overview:**

As the Digital Transformation Project Manager, you will play a key role in our Digital Transformation & Omnichannel department. You will be responsible for managing digital projects that aim to improve day-to-day operations, enhance the customer experience, and drive business growth through innovative digital solutions.

**Responsibilities:**

- Perform project/product management for selected digital initiatives, working closely with the internal IT team.
  - Collaborate with cross-functional teams (e-commerce, CRM, social media marketing, etc.) to define user needs, design user journeys, and analyze costs/ROI.
  - Align digital project objectives with the overall digital transformation strategy of the organization.
  - Coordinate with various stakeholders to drive project execution and ensure successful delivery of high-quality digital products/solutions.
  - Maintain the quality and value of digital products and services developed by the department.
  - Stay up-to-date with emerging technologies and digital trends relevant to the luxury and retail industries.
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**Required Skills****Required Qualifications:**

- 5+ years of experience in leading digital solution projects **or** relevant experience in the digital services industry.
- Excellent project management skills, including scheduling, budgeting, and risk management.
- Strong technical understanding and curiosity for emerging technologies and digital transformation.
- Proven ability to align business goals with digital project objectives.
- Excellent verbal and written communication skills in both English and Japanese.

If you are passionate about driving digital transformation and have the necessary skills and experience, we encourage you to apply for this exciting opportunity.

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