

## Call Center Team Leader - up to 7M JPY

## Customer Service Supervisor

## Job Information

## Recruiter

Michael Page

## Job ID

1486137

## Industry

Tourism

## Job Type

Permanent Full-time

## Location

Tokyo - 23 Wards

## Salary

6 million yen ~ 7 million yen

## Refreshed

July 15th, 2024 12:54

## General Requirements

## Career Level

Mid Career

## Minimum English Level

Fluent

## Minimum Japanese Level

Native

## Minimum Education Level

Bachelor's Degree

## Visa Status

No permission to work in Japan required

## Job Description

Team Leader will manage our team and provide effective guidance. You will be responsible for supervising, managing and motivating team members daily.

## Client Details

Call Center Industry

## Description

- Create an inspiring team environment with an open communication culture
- Set clear team goals
- Delegate tasks and set deadlines
- Oversee day-to-day operation
- Monitor team performance and report on metrics
- Motivate team members

- Discover training needs and provide coaching
- Listen to team members' feedback and resolve any issues or conflicts
- Recognize high performance and reward accomplishments

**Job Offer**

- Promising career progression
- Utilize your english speaking skills
- Good benefits and package

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.

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**Required Skills**

- Proven work experience as a team leader or supervisor
  - In-depth knowledge of performance metrics
  - Good PC skills, especially MS Excel
  - Excellent communication and leadership skills
  - Organizational and time-management skills
  - Decision-making skills
  - Degree in Management or training in team leading is a plus
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**Company Description**

Call Center Industry