

MMJ Network

For Your Career



【外資ケミカル企業】 Technical Business Analyst を募集!!

世界的オイルメジャーグループの日本法人（上場企業）がチャレンジ精神ある方を募集

Job Information

Recruiter

MMJ Network

Hiring Company

外資系企業

Job ID

1486129

Division

Business Support Group

Industry

Chemical, Raw Materials

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

Majority Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Shinagawa-ku

Train Description

Yamanote Line, Osaki Station

Salary

7 million yen ~ 11 million yen

Work Hours

9:00 - 17:00

Holidays

土日祝日、夏休み、年末年始休み、会社休日、慶弔休暇、育児休暇、産休等

Refreshed

July 14th, 2024 09:55

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

The Digital Product specialist (Technical business analyst) collaborates to drive the company digital agenda by being responsible for the deployment, maintenance, and optimum performance of the products on behalf of the Performance Unit (PU).

As the business requirement and digital eco-system evolves, you will also help identify the need for new products/migration to alternate solution/discontinuation of existing product in markets, and the possible automation of processes. This role leads platforms across internal systems (ERP, CRM, automation tools) and customer offer tools (distributor, customer and consumer facing). It drives application product evolution to be competitive in advancing the growth of the business.

This role works in partnership with users in the PU, global digital product managers, product owners and technical teams to ensure that user stories from the PU are built into the backlog and deployed appropriately in market - in line with overall digital needs and agreed eco-system. This role will also ensure the applications meet the needs of our customers, internal compliance standards, creating a positive user experience and assurance of transactional continuity towards achieving customer and operational excellence.

Key Responsibilities

- Be a digital owner, drive digital value and embed digital ways of thinking across the PU.
- Work with users to develop and maintain prioritized backlog of user stories for the assigned digital products
- Work closely with relevant collaborators to deploy agreed user stories in the form of product features.
- Support data integration into digital products as per product roadmap.
- Assure the systems operate well and user experience is satisfied.
- Ensure optimum functioning of the product through appropriate critical issue and resolution through the assigned technical resources.
- Collaborate with the other areas in the product management process of applications, and project management of initiatives.
- Analyze the impacts of expanding applications to new customers, customer offers, and promotions.
- Work with key customers to drive business outcomes, and support conversations with our customers and our internal teams to constantly improve the digital offer and customer experience.
- Collaborate with data team to provide data analytics and insights emerging from the application to drive decision making and interventions.
- Conduct regular data quality to ensure accurate representation and decision making.
- Maintain compliance requirements like access control, PII and cyber-security checks.

Required Skills**【資格・能力要件】**

- Digital system deployment and product management experience.
- Understanding of Agile work practices, analytics, change implementation planning and management, Continuous Improvement
- Understanding of technical architectures and integration between applications.
- Understanding of ERP and CRM processes and data flows.
- Translating business needs into technical (digital) requirements
- Analytical thinking and an English at proficient level
- Equivalent experience in business, information systems or related field desirable.
- Japanese proficiency is desirable

スキル:

- Agility core practices,
- Analytical Thinking,
- Business process improvement,
- Commercial Acumen, Communication,
- Conflict Management,
- Creativity and Innovation,
- Customer centric thinking,
- Customer enquiries, Customer experience, Customer value proposition,
- Digital fluency,
- Resilience, Sustainability awareness and action,
- Understanding Emotions,
- Workload Prioritization

Company Description