



Michael Page

www.michaelpage.co.jp

Loss Service Adjuster at Global Insurance Company

Loss Service Adjuster -Insurance Company

Job Information

Recruiter

Michael Page

Job ID

1485191

Industry

Insurance

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

5 million yen ~ 9 million yen

Refreshed

July 4th, 2024 09:50

General Requirements

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Native

Minimum Education Level

High-School or Below

Visa Status

Permission to work in Japan required

Job Description

The Adjuster will be responsible for the Claims Service Center in the Automobile or Property department.

Client Details

Our client is a major global insurance provider with a presence in more than 50 countries.

Description

The Adjuster will be responsible for the Claims Service Center in the Automobile or Property department, and will have the following main responsibilities:

- Improve customer service by promoting high quality case processing to handle claims
- Respond appropriately to reports, communications, and inquiries from customers, agents, counterparties, and other related parties, as well as in cooperation with regional claims offices
- Receive claims nationwide, provide initial arrangements and instructions, and resolve and claims payments at the center
- Obtain accident information from customers, agents and others accurately and input accident registration data

- Investigation, analysis, negotiation, determination of claims and compensation amount, approval for payment, and application for payment for the cases in charge

Job Offer

- Company provided financial benefits, additional paid leaves
- Promotions and Internal transfer opportunities

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

Required Skills

The successful candidate comes from the insurance industry and presents the following main qualifications:

- Experience as an adjuster in the insurance industry
 - Great customer service verbal communication skills
 - Native level of Japanese language
 - Business English skills would be a plus, to handle cases in English
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Company Description

The company is a major global insurance provider with a presence in more than 50 countries.