



Bilingual Datacenter Engineer (Kobe)

Job Information

Hiring Company

[BIOS, Inc.](#)

Job ID

1485121

Industry

Hardware

Non-Japanese Ratio

About half Japanese

Job Type

Contract

Location

Hyogo Prefecture, Kobe-shi Kita-ku

Salary

Negotiable, based on experience

Refreshed

November 20th, 2024 10:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

High-School

Visa Status

Permission to work in Japan required

Job Description

BIOS is looking for data center engineers to join international support team servicing a global provider in Kobe. Fast Moving environment where you will be expected to undertake key aspects of maintenance and deployment work on Servers, network appliance, cabling and datacenter projects.

- Physical network support. (e.g. voice, network, circuit) including cable management (including heartbeat, HBA, SAN fabric)
- Hardware deployment, support, supervision & installation. (e.g. construction work, cabling, power, rack/un-rack, server kitting, diagnostic, OS build and support)
- Site logistics support (e.g. receiving, relocation, shipping and disposal of equipment) including power downs.
- Stock management. (e.g. spare parts, cable, kits)
- Asset Management - asset updating, tracking, gap analysis, reconciliation and remediation to ensure the data is always accurate using specified tools.
- Capacity management and forecasting. (e.g. space, power, cooling, ports)
- Security Management - manage the physical security of the site in cooperation with building security, and Investigation Services. (e.g. access control, entitlement reviews)

- Request Management – process tickets as per agreed service levels.
 - Continuity of Business preparation and support – including power-down, COB drills.
 - Keep and produce accurate evidence of daily activities as required for control testing, audit, inspection and other purposes.
 - Contribute to project and program activities as necessary.
 - Handover during shifts, training of new staff.
 - Coordinate with suppliers, system administrators, clients and other groups as necessary.
 - Document and maintain updated processes/manuals in English/Japanese.
 - Comply and enforce internal policies, processes and standards.
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Required Skills

Required skills:

- Technical skills and excellent knowledge of server or connectivity devices hardware
- Comfortable in a hands-on role.
- Physically able to lift 70 lbs. (30kg) with proper technique.
- Ability to work with hands (will work with power drills, hand tools, and precision tools).
- Willing to take direction and follow well defined processes and procedures.
- Can work well both as an individual and as part of a team.

Bonus Points:

- 1+ years' experience working for a data center or equivalent.
- Detail-oriented with excellent organizational skills.

Requires Languages:

- English: Business level
 - Japanese: Business level
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Company Description