



【Fast Growing Medical Startup】 Field Application Specialist

Work Onsite at Hospitals

Job Information

Hiring Company

MedHub-AI

Job ID

1484464

Industry

Medical Device

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

August 14th, 2024 01:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Fluent

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

Join Our Team at MedHub-AI!

MedHub-AI, a fast-growing start-up revolutionizing heart care with the power of AI, is seeking passionate individuals ready to make a meaningful impact! To learn more about us, visit [MedHub-AI.com](https://www.MedHub-AI.com).

Responsibilities:

- Oversee the product's transition from the development phase to the implementation and customer training phase.
- Conduct customer training after installation.
- Act as the primary liaison for clients in Cath labs, providing comprehensive support.
- Communicate client feedback to R&D and management teams.
- Facilitate the implementation of new and upgraded products at client sites.
- Document and follow up on user-reported issues, ensuring effective internal support and implementation of corrective measures.
- Validate clinical use cases and perform usability testing.

Required Skills

Qualifications:

- Pursuing a degree in fields like Biology, Medicine, Biomedical Engineering, Computer Science, Software Engineering, X-ray Technology, or a related field.
- Proficient in Japanese and English.
- A keen learner with a desire to understand various aspects of the company.
- Highly motivated, with excellent problem-solving skills.
- Strong interpersonal skills.

Requirements:

- Available to work from 8:00 AM - 3:00 PM 5 days a week (Full-time job).
- Comfortable working in a clinical environment, specifically a Cath Lab.
- Strong computer literacy and technical skills.
- Exceptional attention to detail.
- Quick-thinking, proactive problem solver with a positive attitude.
- Previous experience in a similar role is beneficial.

Company Description