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Bilingual Network Engineer

Build your career in the Pharma Industry

Job Information

Hiring Company
EIRE Systems K.K.

Job ID
1482100

Division
On-site End User Support Services

Industry
Pharmaceutical

Company Type
Small/Medium Company (300 employees or less) - International Company

Job Type
Contract

Location
Tokyo - 23 Wards, Chiyoda-ku

Salary
8 million yen ~ 12 million yen

Refreshed
April 2nd, 2025 08:00

General Requirements

Minimum Experience Level
Over 3 years

Career Level
Mid Career

Minimum English Level
Business Level

Minimum Japanese Level
Business Level

Minimum Education Level
Technical/Vocational College

Visa Status
Permission to work in Japan required

Job Description

EIRE Systems is looking to hire an experienced, Japanese and English-speaking Network Engineer. This is an in-house opportunity, dedicated to supporting the network infrastructure of a global Pharmaceuticals company.

You will support network systems operations and network change projects for an enterprise environment comprising mostly Cisco networking equipment (approx. 200 Cisco devices across 11 offices/branches in in Japan).

Working as part of a small local Network infrastructure team, with support from global network operations groups, the main focus of the role will be supporting the day-to-day network support services, troubleshooting network performance issues, handling incidents, planning and executing operational network change activities.

Global and local projects coordination:

- Work closely with German HQ, Spain and Singapore IT teams and local Infrastructure department for network related activities, such as vendor control (quote, schedule, user coordination of the sites), WAN circuit management (opening/closing), equipment management, performing connection/application tests after implementation, user training, and all other necessary duties.
- Decommission of devices and circuits with coordination with local business, IPS and external vendors for supporting projects.
- After hours and weekend work for planned local/global project work and unexpected issues, including business trips will be required.

As a member of L2 incident management, responsible for troubleshoot, upgrade, install hardware/software of routers, switches, proxy servers, and all other related devices and tools.

- Process internal and external Firewall requests from users including checking logs and existing rules.
- Manage wireless access points and wireless controllers in Japan.
- Work closely with server, application, infrastructure and printer teams, and voice/video team to respond to their network queries.
- Process network related issues and requests via ticketing system, configuring devices as necessary.
- Inventory of all Japanese devices and data files.
- After hour and weekend work for planned local/global project work and unexpected issues, including business trips.

Supported technologies include:

- Existing L2 and L3 LAN solution with Cisco
- Traditional WAN solution with Cisco
- Wireless solution with Cisco
- Firewall operation with Palo-Alto
- VPN solution (Global Protect) with Palo-Alto
- Zero-Trust solution/configuration on network devices for end users
- Could-based proxy system (Zscaler) operation
- Cisco ISE authentication/authorization solution
- Microsoft 365 E5 security solution
- SD-WAN solution with Aruba (Silver Peak)

Required Skills

Qualifications and Experience:

- 4+ years networking experience – managing network operations and projects.
- CCNP (Cisco Certified Network Professional) certification or equivalent knowledge and experience
- Experience with enterprise-class Cisco networking equipment
- Solid understanding of infrastructure technologies such as computing (networking, telephony, security, server, storage, desktop, etc.).
- Experiences supporting and maintaining Firewalls (e.g. ASA, Palo Alto), Accelerator/Optimizers, Proxies, Load Balancing, etc.

Company Description