

## IT Business Relationship Manager - Omnichannel

### Omnichannel BRM - pharmaceutical

#### Job Information

##### Recruiter

[Robert Half Japan Ltd.](#)

##### Job ID

1480629

##### Industry

Pharmaceutical

##### Job Type

Permanent Full-time

##### Location

Tokyo - 23 Wards

##### Salary

11 million yen ~ 15 million yen

##### Refreshed

June 20th, 2024 22:00

#### General Requirements

##### Minimum Experience Level

Over 3 years

##### Career Level

Mid Career

##### Minimum English Level

Business Level

##### Minimum Japanese Level

Fluent

##### Minimum Education Level

Bachelor's Degree

##### Visa Status

Permission to work in Japan required

#### Job Description

##### Company Profile

One of the major global players in the pharmaceutical sector, with a strong presence and stable history in Japan.

##### The Role

- You will be leading the development of omnichannel platforms by working with cross-functional business leaders to understand their requirements and develop appropriate solutions for their Salesforce platform.
- You will be working with a variety of technical and non-technical stakeholders, so knowing how to speak and address issues with non-IT personnel and tech-professionals will be equally important.
- Essentially, the role will focus on solution design and the implementation of Salesforce Marketing Cloud, Data Cloud, etc.; and you'll be leading a small team of engineers to achieve these goals.

##### Your Skills

- You will need high business level Japanese and English abilities for this role - candidates without both cannot be considered.
- Someone with IT Consultancy experience, or an experience BRM / Business Analyst who has focused on DX projects, IT strategy, and platform/system rollouts would be ideal for this role, and we can consider candidates experience from any industry.
- Previous experience of working on CRM projects (ideally SFDC) would be a huge advantage.

**Location**

Tokyo or Osaka

**Salary**

**11M - 14.5M JPY**

**Selling points**

- You'll be joining of the most stable pharmaceutical companies in the world.
- You'll have the opportunity to work on plenty of innovative projects in a multicultural environment, working with local and overseas business/tech stakeholders.
- Due to the global nature of the company, internal movement globally in the future is possible - there have been many cases for employees to transfer, at varying levels of seniority.

Reference Number: 06940-0012995546

By clicking 'apply', you give your express consent that Robert Half may use your personal information to process your job application and to contact you from time to time for future employment opportunities. For further information on how Robert Half processes your personal information and how to access and correct your information, please read the Robert Half privacy notice <https://www.roberthalf.com/jp/en/privacy>. Please do not submit any sensitive personal data to us in your resume (such as such as race, beliefs, social status, medical history or criminal record) as we do not collect your sensitive personal data at this time.

お客様が「今すぐ応募」ボタンをクリックすることにより、ロバート・ハーフ（以下、当社）がお客様の応募内容を処理し、求人情報を今後随時ご連絡する目的で個人情報を使用することに明示的に同意いただいたこととなります。当社による個人情報の処理方法、またお客様自身の個人情報へのアクセスおよびその訂正に関する詳細については、プライバシー規約 (<https://www.roberthalf.com/jp/ja/privacy>) をお読みください。当社は、要配慮個人情報はお預かりしておりませんので人種、信条、社会的身分、病歴、犯罪の経歴など、取扱いに特に配慮を要する個人情報は、ご提出いただく職務経歴書・レジュメ等には含めないようお願いいたします。

---

**Company Description**

Founded in 1948, Robert Half pioneered the idea of professional talent solutions and is now the world leader in placing accounting, finance, banking, and technology professionals, as well as sourcing and placing candidates for executive search.

With more than 300 offices worldwide, Robert Half makes it easy for job candidates to find the services they need, with office locations in Tokyo and Osaka, Japan.

Robert Half has been recognized as one of FORTUNE's "Most Admired Companies ®" for 25 consecutive years (February 2022).

1948年に設立されたロバート・ハーフは、プロフェッショナル人材ソリューションのパイオニアとして、現在では会計、財務、金融サービス、テクノロジー分野のプロフェッショナル人材の紹介や、エグゼクティブサーチの候補者の発掘・紹介で世界をリードする存在となっています。

世界中に300以上の拠点を持ち、日本には東京と大阪に2つのオフィスを構えています。ロバート・ハーフは25年連続でFORTUNE誌の最も賞賛される企業「Most Admired Company®」の1つに選ばれました。（2022年2月）