



L2 Network Engineer | No Japanese required

Visa sponsor available

Job Information

Hiring Company

Oikotechno Japan Co., Ltd

Subsidiary

OIKOTECHNO JAPAN

Job ID

1476899

Industry

IT Consulting

Company Type

Small/Medium Company (300 employees or less) - International Company

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards, Chuo-ku

Train Description

Tozai Line, Kayabacho Station

Salary

5 million yen ~ 7 million yen

Refreshed

June 19th, 2024 09:00

General Requirements

Minimum Experience Level

Over 3 years

Career Level

Mid Career

Minimum English Level

Business Level (Amount Used: English usage about 25%)

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Associate Degree/Diploma

Visa Status

Permission to work in Japan required

Job Description

Service Deliverables:

- Deployment / In-Scope Configuration Items
- Servers (Virtual & Physical)
- Storage & Backup - Devices
- Server Appliances/Hyper Converged Infrastructure (E.g. Nutanix, Cisco - UCS)Tape Storage Units

- Power Distribution Units rated 3KVA and below
- SAN Fabric Switches
- Network Switches
- KVM Units
- WAN Optimization Devices
- Firewalls
- Access Points
- Routers
- Physical Cabling
- Cable Management
- Cables which connect the device to itself, a peripheral, or a power/network port

Break-fix / Technical Tasks List

- Power Cycling
- Running Diagnostics Commands
- Conducting whole unit replacement/Inserting/Removing Media
- Replacing Defective Components
- Assist with fault diagnosis and investigation
- Configuring Remote Access
- Basic Storage Array Configuration
- Replacing faulty cables
- Tape Management and Maintenance
- Rebooting routers, servers, storage devices or other equipment
- Providing loop-back cables in order to test circuits remotely
- Re-seating or replacing components or cables
- Cleaning fibers
- Identify/Analyze fiber issues by using OTDR/LSPM/VFL
- Installing loop backs
- Racking and de-racking and upgrade of any device installed.

Operations Tasks List

- Updating and Recording of activities in relevant IT Ticket Management System
- Coordinating and agreeing attendance time and date with key stakeholders
- Provide support either through phone, remote tools, or in person at onsite
- Perform installation as needed either through physical or network medium
- Coordinate actual activity date and timings including arrival and departure times.
- Carry all necessary tools, laptops etc. which might be needed to support issues in the infrastructure environment
- Labelling, Patching and Asset Tagging activities
- Following specific task instructions and provision necessary reporting as necessary.

Required Skills

Technical Skills

- Good general understanding of IT principles such as Networks, Hardware and Domains
- Knowledge of Infrastructure (Data Center and Network) hardware architecture as to understand the procedure shared by L3 teams during troubleshooting, H&E support
- Knowledge of server/client operations in a domain environment including Active Directory
- Understanding of current and legacy hardware Infrastructure platforms
- Hands-on experience in installation and troubleshooting Infrastructure (DC & Network) equipment's, Rack and Stack of the equipment/cable
- Good Hands-on Experience in IMAC and Break-fix activities related to Infrastructure environment
- Ability to identify Excellent the right defective spares and replace them with provided good spares as instructed and by physical observations
- Knowledge of TCP/I P standards and networking
- Experience with Tape Management activities
- Excellent knowledge of best practices around management, control, and monitoring of server infrastructure
- Familiarity with backup and recovery software and methodologies

Language skills needed

English

Soft Skills

- Exceptional customer facing skills
- Able to communicate clearly and effectively both with Client and the Customer
- Logical and analytical approach to work
- Accurate record keeping
- Able to work unsupervised
- Good timekeeper
- Intense focus on quality work
- Productive and Efficient

Academic Background

Bachelor of Engineering / Technology / Science or Equivalent Work Experience

Overall Experience (in yrs.)

5 – 7 years (minimum)

Company Description