



1200万円 L3 Tech Support - Global Marketing Analytics Provider

Job Information

Recruiter

SPOTTED K.K.

Job ID

1473393

Industry

Digital Marketing

Company Type

Small/Medium Company (300 employees or less) - International Company

Non-Japanese Ratio

Majority Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

8 million yen ~ 12 million yen

Salary Bonuses

Bonuses paid on top of indicated salary.

Work Hours

7 hours in office, plus WFH, no core hours

Refreshed

June 17th, 2024 04:00

General Requirements

Minimum Experience Level

Over 6 years

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Native

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

Our client, a leading marketing analytics services provider, is seeking a skilled L3 Support Engineer to join their dynamic team. If you're a problem-solving expert with deep knowledge in server and network administration, this role is for you.

Position Summary:

As an L3 Support Engineer, you'll be the go-to person for resolving complex server and network issues. Your expertise will ensure seamless operations to meet our client's business needs.

Working Conditions:

- 7 hours in-office per week, spreadable across multiple days
- Remote work flexibility with no core hours

Responsibilities:

Server Support (40%):

- Design, implement, and maintain server infrastructure.
- Diagnose and troubleshoot server issues, including performance bottlenecks and security vulnerabilities.
- Automate server tasks for efficiency.
- Ensure disaster recovery plans and backups are in place.

Network Support (30%):

- Diagnose and troubleshoot network issues.
- Implement and maintain network configurations.
- Design network upgrades and expansions.

Additional Responsibilities (30%):

- Document solutions and procedures.
- Provide technical support to internal users.
- Liaise between management, users, and engineers.

Required Skills

Skills/Qualifications:

- 6+ years of L3 Support Engineer experience
- Deep knowledge of networking concepts and server administration
- Proficiency in IT documentation and problem-solving
- Strong communication and collaboration skills
- Japanese and English language skills

Preferred Skills:

- Experience with scripting languages (e.g., Python, PowerShell)
- Familiarity with cloud platforms (AWS, Azure)

Company Description