



## IT Manager

### Job Information

**Recruiter**

[iWill Capital G.K.](#)

**Hiring Company**

Our client is a luxury retail company

**Job ID**

1472171

**Industry**

Retail

**Company Type**

Large Company (more than 300 employees) - International Company

**Non-Japanese Ratio**

About half Japanese

**Job Type**

Permanent Full-time

**Location**

Tokyo - 23 Wards

**Salary**

8 million yen ~ 9 million yen

**Refreshed**

July 30th, 2024 04:00

### General Requirements

**Minimum Experience Level**

Over 3 years

**Career Level**

Mid Career

**Minimum English Level**

Business Level

**Minimum Japanese Level**

Business Level

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

**Roles/Responsibilities**

- Maintain office and store Windows PC and IOS devices as Tier2
- Maintain Network and Windows Servers
- Maintain following infrastructure:
  - MS cloud services (M365)
  - On-premises Windows server (later than WinSrv 2012)
  - AD / GPO / DHCP / DNS / FS / WSUS
  - SharePoint Online

- VMware
  - Network
  - iOS devices (iPhone / iPad)
  - Windows PC
- Manage local and global IT projects
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## Required Skills

### Required Skills

- IT infrastructure experience for more than 10 years.
- Hands-on applications and/or infrastructure technical skills
- Strong Power-shell skills
- Skills Including following area:
  - Active Directory user and computer management
  - SLA management
  - Windows Servers build and maintenance experience (Experience to build a virtual environment (VM ware is preferable.)
  - Understand and maintain MPLS and secured VPN network.
  - Strong experience of maintaining both Azure AD and local domain controller
- High communication skills
- A solid experience of hands-on IT operations.
- Experience on user support.
- Experience for following IT administrative operations:
  - On-premises servers
  - VMware (SimpliVity better)
  - Network (Cisco config, Wi-Fi)
  - M365 management (AAD, Defender, Intune / EndPoint, Exchange / Outlook, Teams)
  - PowerAutomate
  - SharePoint Online
  - AD / GPO / DHCP / DNS / FS / WSUS
  - Windows user account management.
- Ability to understand infrastructure document and improve it accordingly.
- Troubleshooting for IT devices: PC, iOS device and printer.
- Experience of PC and iOS kitting.
- Experience of leading local and global IT projects

### Preferred Experience and Skills

- IT infrastructure consultant experience
  - IT infrastructure experience in the retail industry.
  - Experience of implementing IT solutions to the business accordingly.
  - Knowledge of NTT.Com UniversalOne (MPLS) and Cisco Meraki platform.
  - Manage Jira Service Management platform.
  - Able to perform deep investigation and analysis for IT technical problems.
  - Experience of SAP and POS.
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## Company Description