



Level 1 & Level 2 IT Support Consultants [Exclusive job](#)

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Job Information

Recruiter

Next Move K.K.

Hiring Company

RS- Next Move K.K.

Job ID

1471622

Industry

IT Consulting

Company Type

Large Company (more than 300 employees) - International Company

Non-Japanese Ratio

About half Japanese

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

3 million yen ~ 6 million yen

Refreshed

January 19th, 2025 00:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Entry Level

Minimum English Level

Daily Conversation (Amount Used: English usage about 50%)

Minimum Japanese Level

Business Level

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

About the company

◆ An independent technology consulting firm providing tailored solutions for 1,000 global clients. With over a decade of experience across industries – pharmaceuticals, automotive, finance, telecom, and digital services – the firm also excels in helping Japanese clients bridge cross-cultural and language gaps for seamless collaboration

Who are you

◆ As an IT Support Consultant, you'll play a critical role in supporting projects across Japan, providing culturally aware, tailored IT support.

Why you should apply

- ◆ You'll work on diverse projects and be part of a team that supports growth in both technical and people skills.
 - ◆ As a consultant, you'll step into roles like a business analyst or project manager, building a well-rounded skill set.f an international network of colleagues who are keen to share their knowledge with you.
 - ◆ The company's global reach and diverse team make it ideal for those seeking both stability and variety in their careers.
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Required Skills**Skills, Knowledge, and Experience in ONE OR MORE of the following:**

- ◆ Investigating, diagnosing, and resolving incidents and requests per help desk procedures, updating tickets and escalating as needed.
- ◆ Managing PC staging, IMAC, hardware troubleshooting (e.g., printers), and software issues.
- ◆ Skilled in Windows OS, Active Directory, remote support, and basic IT.

Experience in ONE OR MORE of the following areas is desirable:

- ◆ Knowledge of ITIL is beneficial
- ◆ Proficient in VLAN, DNS, VPN, and applications like MS Office
- ◆ Knowledge of ITIL is beneficial

Please do not hesitate to apply by clicking the apply button.

- ◆ MUST BE BASED JAPAN
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Company Description