



User Support / Help Desk / IT Support Engineers Needed 👍 Exclusive job

"Best Workplaces Asia 2024"

Job Information

Recruiter

Next Move K.K.

Hiring Company

RS- Next Move K.K.

Job ID

1471622

Industry

Tourism

Company Type

Large Company (more than 300 employees) - International Company

Job Type

Permanent Full-time

Location

Chiba Prefecture

Salary

4 million yen ~ 6 million yen

Refreshed

July 7th, 2024 00:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Entry Level

Minimum English Level

Daily Conversation

Minimum Japanese Level

Business Level

Minimum Education Level

Technical/Vocational College

Visa Status

Permission to work in Japan required

Job Description

About the company

We are currently looking for User Support / Help Desk / IT Support Engineers to join the world's leading provider of Travel Technology

This company has won multiple "Top Employer Awards" in Europe and Asia

Who are you

- ◆ You have experience in delivering IT Support in an Airport or similar environment.
- ◆ You are familiar with managing the Tier I, Tier II & Tier III IT service desk operations
- ◆ You will be excited to work in a team focused on helping other members to reach common goals.

Why you should apply

- ◆ You will be given the space and confidence to grow in your career as well as a person.
- ◆ The company has a collaborative focus on fostering an open, safe, inclusive and stimulating working environment for all employees.
- ◆ It's an exceptional opportunity to be part of an international network of colleagues who are keen to share their knowledge with you.
- ◆ You will work in environments where collaboration and continuous improvement are the key.

Required Skills

Skills, Knowledge, and Experience in ONE OR MORE of the following:

- ◆ Customer Service in an IT Environment
- ◆ Building excellent customer and internal relationships
- ◆ Diagnosing technical issues and assessing appropriate action required
- ◆ Recovering functional and technical Incidents and Requests

Experience in ONE OR MORE of the following areas is desirable:

- ◆ Hardware and Software-related systems
- ◆ End to end management of incidents

Please do not hesitate to apply by clicking the apply button.

- ◆ MUST BE BASED JAPAN

Company Description