



Customer Service Representative

Job Information

Recruiter

[Cornerstone Recruitment Japan K.K.](#)

Hiring Company

American Beverage Manufacturer

Job ID

1467198

Industry

Logistics, Storage

Company Type

International Company

Job Type

Contract

Location

Tokyo - 23 Wards, Shinagawa-ku

Salary

4 million yen ~ 5.5 million yen

Refreshed

January 15th, 2025 01:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Daily Conversation

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

• Customer Support Star:

- Help customers with questions and concerns, making sure they're happy.
- Handle complaints and turn them into positive experiences.

• Order Processor Extraordinaire:

- Use SAP to process orders smoothly for our team and external customers.

• Data Assistant:

- Help set up and manage data accurately, keeping everything in order.

- **Logistics Communicator:**

- Work with logistics providers and our team to ensure timely deliveries for customers.
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Required Skills

- Minimum 1-2 years relevant experience in customer service
 - SAP
 - Native Japanese
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Company Description