



## Customer Service Representative

### Job Information

**Recruiter**

[Cornerstone Recruitment Japan K.K.](#)

**Hiring Company**

American Beverage Manufacturer

**Job ID**

1467198

**Industry**

Logistics, Storage

**Company Type**

International Company

**Job Type**

Contract

**Location**

Tokyo - 23 Wards, Shinagawa-ku

**Salary**

4 million yen ~ 5.5 million yen

**Refreshed**

November 5th, 2024 04:00

### General Requirements

**Minimum Experience Level**

Over 1 year

**Career Level**

Mid Career

**Minimum English Level**

Daily Conversation

**Minimum Japanese Level**

Native

**Minimum Education Level**

Bachelor's Degree

**Visa Status**

Permission to work in Japan required

### Job Description

**• Customer Support Star:**

- Help customers with questions and concerns, making sure they're happy.
- Handle complaints and turn them into positive experiences.

**• Order Processor Extraordinaire:**

- Use SAP to process orders smoothly for our team and external customers.

**• Data Assistant:**

- Help set up and manage data accurately, keeping everything in order.

- **Logistics Communicator:**

- Work with logistics providers and our team to ensure timely deliveries for customers.
- 

### Required Skills

- Minimum 1-2 years relevant experience in customer service
  - SAP
  - Native Japanese
- 

### Company Description