



## Data Center Shared Engineer (Tokyo)

**HOT job in Tokyo**

### Job Information

#### Hiring Company

[BIOS, Inc.](#)

#### Job ID

1463632

#### Industry

System Integration

#### Job Type

Contract

#### Location

Tokyo - 23 Wards

#### Salary

Negotiable, based on experience

#### Refreshed

December 23rd, 2024 03:00

### General Requirements

#### Minimum Experience Level

Over 1 year

#### Career Level

Mid Career

#### Minimum English Level

Business Level

#### Minimum Japanese Level

Business Level

#### Minimum Education Level

High-School

#### Visa Status

Permission to work in Japan required

### Job Description

Duties will include, but not limited to:

- Request management – process tickets as per agreed service levels of the client.
  - Including proper hand over of the assigned responsibilities during leave or absence
- Coordinate and provide both scheduled and unscheduled troubleshooting support.
  - Including occasional 24/7 dispatch managed within the team
  - Including occasional domestic business trips
- Install, move, add, and change server and other hardware in data center according to request from the client (e.g. break/fix, smart hands, decommissioning).
- Physical network support and cable management (e.g. cable construction work, power management)
- Escorting vendors and visitors inside the data center.
- Manage backup tapes and media operation.
- Capacity management and forecasting (e.g. space, power, cooling, ports).
- Site logistics support (e.g. receiving, relocation, shipping and disposal of equipment).

- Asset and stock management (e.g. tracking the inventory of spare parts, cables, kits).
  - Contribute to project and program activities as necessary.
    - Including involvement in a project work stream as required
  - Document and maintain updated processes/manuals.
  - Comply and enforce internal policies, processes and standards.
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## Required Skills

- 2+ years of hands on experience as an IT infrastructure engineer (server, network, IT asset management, etc.).
- Experience working for a data center or equivalent (i.e. server room) is required.
- Cisco certifications (CCNA or CCT) are referred.

## Language

- Japanese: N2 level
  - English: Business level
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