



Data Center Shared Engineer (Tokyo)

HOT job in Tokyo

Job Information

Hiring Company

BIOS, Inc.

Job ID

1463632

Industry

System Integration

Job Type

Contract

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

July 15th, 2024 08:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Business Level

Minimum Japanese Level

Business Level

Minimum Education Level

High-School or Below

Visa Status

Permission to work in Japan required

Job Description

Duties will include, but not limited to:

- Request management – process tickets as per agreed service levels of the client.
 - Including proper hand over of the assigned responsibilities during leave or absence
- Coordinate and provide both scheduled and unscheduled troubleshooting support.
 - Including occasional 24/7 dispatch managed within the team
 - Including occasional domestic business trips
- Install, move, add, and change server and other hardware in data center according to request from the client (e.g. break/fix, smart hands, decommissioning).
- Physical network support and cable management (e.g. cable construction work, power management)
- Escorting vendors and visitors inside the data center.
- Manage backup tapes and media operation.
- Capacity management and forecasting (e.g. space, power, cooling, ports).
- Site logistics support (e.g. receiving, relocation, shipping and disposal of equipment).

- Asset and stock management (e.g. tracking the inventory of spare parts, cables, kits).
 - Contribute to project and program activities as necessary.
 - Including involvement in a project work stream as required
 - Document and maintain updated processes/manuals.
 - Comply and enforce internal policies, processes and standards.
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Required Skills

- 2+ years of hands on experience as an IT infrastructure engineer (server, network, IT asset management, etc.).
- Experience working for a data center or equivalent (i.e. server room) is required.
- Cisco certifications (CCNA or CCT) are referred.

Language

- Japanese: N2 level
 - English: Business level
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Company Description