



Digital Service Technician

Job Information

Recruiter

[Cornerstone Recruitment Japan K.K.](#)

Hiring Company

Company developing advertising media and selling advertising spa

Job ID

1457492

Industry

Advertising, PR

Job Type

Permanent Full-time

Location

Tokyo - 23 Wards

Salary

Negotiable, based on experience

Refreshed

November 11th, 2024 02:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

Native

Minimum Education Level

Bachelor's Degree

Visa Status

Permission to work in Japan required

Job Description

[JOB RESPONSIBILITIES]

- Support Deployment and Installation of digital systems
- Digital systems Project Updates and Reporting
- Digital system Project Documentation Preparation and Control
- Technical support regarding reported incidents and problems
- Train Operations supervisors and subcontractors on incident maintenance
- Support for system reliability and improvement

- On-site maintenance
- Support preparation of Operations teams
- Support Troubleshooting of digital systems
- Supervision of system performance, quality of service and respect of SLAs
- Work with Sales and Marketing teams

[REQUIREMENTS]

Mandatory:

- 1-2 years experience in IT Operation management including digital systems technology
- Excellent analytical and problem-solving skills
- Good communication skills
- Capable to manage critical systems and tight deadlines
- Autonomous, motivated, proactive & independent; anticipates problems and works effectively within teams
- Field operation experience with installations and maintenance of electronic and IT systems
- Full Japanese proficiency, and written & verbal communication skills in English is a must

Desirable:

- Master / Bachelor in Electrical or Computer Engineering, Computer Science, IT or related
- Digital Signage Technologies
- Proficiency in Linux operating systems
- Rigorous and meticulous

Company Description