



Facilities Supervisor

Job Information

Recruiter

Propel Consulting K.K.

Job ID 1203031

Industry Other (Real Estate, Construction)

Job Type Permanent Full-time

Location Tokyo - 23 Wards

Salary

7.5 million yen ~ 11 million yen

Refreshed October 4th, 2024 06:00

General Requirements

Minimum Experience Level Over 3 years

Career Level Mid Career

Minimum English Level Daily Conversation

Minimum Japanese Level Native

Minimum Education Level Technical/Vocational College

Visa Status Permission to work in Japan required

Job Description

A Snapshot

As the Facilities Supervisor, you will report to the Critical Environment Facilities Manager (CE FM), and work closely with the rest of the Operations team, making your mark in a number of ways:

You will support all aspects of data centre operations to achieve 100% uptime and compliance with customer SLAs You will, alongside the Facilities Manager, Smart Hands & Security vendors as well as any other 3rd party vendors (including soft services)

Your Day to Day

Either a portion of the data centre site or a portfolio of customers will be allocated to each Facilities Supervisor. The Facilities Supervisor then manages this sub-section of the site, reporting and escalating as required;

Effectively manage the site and achieve 100% uptime and compliance with customers SLAs Act as a primary point of contact for the site Facilities Provider, managing the site activities. Oversee the planning and coordination of all preventive maintenance and repair works; ensure change management and incident management procedures are followed; coordinate activities as required with customers Coordinate with the development team to manage construction activity and installations, to ensure system design, installation and testing adhere to operational standards Ensure adherence to site operating procedures and any other documentation required by law

Maintain compliance with local regulatory requirements including environmental, building, fire, electrical, hydraulic, occupational health & safety

Primary operational contact for customers and local point of escalation during emergency events and day-to-day operations Attend witness testing of all equipment during commissioning to validate sequence of operations and receipt of all operational documentation

Manage provisioning of data centre services including connectivity, power services, deployment and any additional services to be delivered to the data centre customers

Manage minor capital projects for customers/internal purposes

Manage all maintenance and repair vendors and OPEX budget

Track operational metrics, data and analyse risks

Conduct regular property inspections

Take part in on-call escalation roster

Required Skills

Requirements

You have a minimum of 3 years of mechanical and electrical experience in data centres, facilities, engineering operations, trades or related fields

Ideally, you have electrical or mechanical trade background

You are able to establish and review Method of Procedure documents, incident reports, emergency event summaries, root cause analysis reports, and O&M manuals

You have successfully managed 3rd party service providers or worked for a facilities provider; negotiating quote and pricing for services

You are familiar with working with Customer Portals, BMS, Computerized Maintenance Management Systems

You are incredibly flexible and forward-thinking and energized by change

You excel at communication; you can deliver effective presentations to your stakeholders and management

You are passionate about helping to grow a business in its early development phase

Company Description

Propel Consulting is an Executive Search Company based in Tokyo. We specialise in providing international businesses with bilingual executives and mid-level professionals.

Our team of experienced consultants collaborate to identify and service the unique needs of candidates and clients across a wide range of industries. We achieve excellence by developing creative solutions that utilise our broad-reaching networks, technology based tools and relevant expertise.

Our innovative approach ensures that we can introduce the best candidates to our clients and the best opportunities to our candidates.

We have helped numerous professionals to join some of the leading international companies in Japan. Our experience enables us to provide candidates with the best opportunities available in their industry.

We will also provide help and support throughout the entire process including: interview advice, resume tips, compensation negotiation and helping you to resign from your present position.

For more information about Propel Consulting, please visit our website: http://www.propel.co.jp