



JAC Recruitment

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United Kingdom



Japanese Speaking Field Service Engineer (YN11325)

Job Information

Recruiter[JAC Recruitment UK](#)**Job ID**

1167181

Job Type

Permanent Full-time

Location

Ireland

Salary

4.5 million yen ~ 10 million yen

Refreshed

August 16th, 2024 07:00

General Requirements

Minimum Experience Level

Over 1 year

Career Level

Mid Career

Minimum English Level

Fluent

Minimum Japanese Level

Daily Conversation

Minimum Education Level

Bachelor's Degree

Visa Status

No permission to work in Japan required

Job Description

[Company Profile]

A Japanese global manufacturing company

[Position]

Japanese Speaking Field Service Engineer

[Salary]

€ 35 - 75K / yearly

[Contract Type]

Permanent

[Location]

Dublin, Ireland

[Main Responsibilities]

- Receive service calls from customers; determining customer needs, problems and responding accordingly.
- Provide over-the-phone consultation and advice to customers; including emergency situations, as well as schedule and repair Company products at customer site.
- Perform preventative maintenance on Company products.
- Establish and manage a local maintenance service structure.
- Inspect and evaluate customer usage of Company products.
- Provide training to customers in usage and maintenance of Company products.
- Provide application support on Company products to customer.
- Liaison between customer and Applications Programmer for customer requests involving a change in applications.
- Research market needs and customer applications of Company products.
- Submit application report to management in a timely manner.
- Support sales activities, whilst establishing and maintaining a good relationship with customers.
- Participate in sales meetings as required.
- Submit various reports: such as service reports, weekly report, and expense report to management in a timely manner.
- Receive follow-up and additional training on Company products in Japan.
- Responsible for maintaining company parts and tools.
- Minimize downtime of systems.

Required Skills**[Requirements]**

- **Able to speak Japanese above conversational level.**
- **Anyone who has vailed Working Visa in Euro area or Japanese Nationals.**
- **Able to work in Dublin, Ireland.**
- **Degree in Electronics / Mechatronics / Semiconductor Engineering or equivalent combination of educational background, Or someone who has previous work experience in a similar position.**
- R&D experience would be preferable.
- Driving License would be advantage.

[Language]

Japanese: Above communicative level (speaking) / English: Fluent

Company Description**海外転職、イギリス転職・イギリス求人情報はJAC Recruitment**

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