



## Callnovo Inc

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### Company Description

#### Introduction to Callnovo Contact Center Services

Callnovo Contact Center is a professional technologically-empowered global customer service outsourcing provider, offering exceptional multilingual customer service outsourcing solutions to clients around the world. Established in 2004, Callnovo has its American headquarters in Toronto, Canada, and its Asian headquarters in Shenzhen, China.

With 16+ operations centers worldwide, it employs nearly 1,800 customer service representatives and supports over 65 languages. Callnovo has extensive global contact center operations experience across more than 40 industries.

With its self-developed CallnovoDesk cloud customer service platform, which supports multiple languages, time zones, and includes artificial intelligence, Callnovo empowers the intelligent service and management of the entire customer service process for global enterprises.

### Company Details

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#### **Head Office**

Canada

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#### **Main Business**

Contact Center Service

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#### **URL**

<https://callnovo.com/>

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### Offices

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#### **Main Office**

Suite 1108, 3601 Highway 7 East, Markham, ON L3R 8X6  
Canada

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