



## ZenGroup Inc.

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### Company Description

#### Your Preferred Japanese Proxy Shopping Service

##### **ZenMarket is a Japanese proxy shopping service where you can buy from thousands of online stores.**

Our international team based here in Osaka provides you with the best online shopping experience so you can buy your favorite items with ease.

Buying items from halfway across the world can be nerve-racking and we try to make the experience as painless as possible. With over half a million registered users from all over the globe, we ensure language will never prevent you from using our service.

Currently, we provide customer support in 16 different languages, including English, Japanese, Spanish, French, Chinese (Traditional/Simplified), Russian, Ukrainian, Vietnamese, and Malay. Our customer service team is always happy to help you with any issues you might have!

We started this service with providing shopping facilitation for Russian clients in September 2013. Thousands of satisfied customers convinced us that our service has real value. In May 2014 we launched the English version, and now we work with all countries and ship world wide. Most recently, in November 2014 we launched a service for live bidding on Yahoo!Auctions in Japan.

#### **Our Warehouses**

Where do your items go when you order them? We currently own two warehouses in Osaka - one in Kadoma City and another in Suita.

Once we receive your orders, they will be shipped to either one of these warehouses where we will store them until you are ready to create your parcel.

Then, we consolidate your packages (initial consolidation is free!) and ship them right to your doorstep.

Our warehouse also offers optional services for your peace of mind, including a package reinforcement if you are shipping valuable or fragile items, as well as a photo service so you can check on the condition of your item before we ship it.

#### **What We Offer**

##### **Many Shopping Options**

Shop thousands of online stores in Japan without worrying about whether they ship internationally! We help you buy, consolidate and ship your package right to your doorstep. Shopping your favorite Japanese goods has never been so easy.

##### **Flexible Shipping Methods**

We ship all across the globe! We use a variety of shipping methods, all of which offer tracking, so you can rest assured that your purchased items are on their way to you.

##### **Shopping Assistance**

Our friendly customer support team is here to help you answer any questions you might have.

#### **Services**

##### **ZENPOP**

Unique Japanese Subscription Box Service

Experience the best of Japan every month with our themed subscription packs

Ramen, Sweets, Mix & Stationery

##### **ZENPLUS**

The New Way to Shop Japan In Just One Click

Previously Known as ZenMarketPlace, ZenPlus allows you to buy all your favorites from Japan in one-click.

## Company Details

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#### **Head Office**

Japan

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#### **Main Business**

代行購入サービス

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#### **President**

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Andriy Naumov, Viacheslav Surovyi, Oleksandr Kopyl, Margarita So

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**Established**

2014-04-01

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**Capital**

10,000,000 JPY

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**Number of Employees**

101 - 500

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**URL**

<https://careers.zen.group/en/>

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**Offices**

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**Main Office**

Osaka Sakaisuji L Tower 10F  
Kawaramachi 1-7-7, Osaka-shi Chuo-ku  
Osaka, Japan, 5410048

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