



TMJ, Inc.

Company Description

— BPO Partner TMJ —

We provide assistance from restructuring business processes to maximizing revenue.

[Business Design Partners]

TMJ aims to be a "reliable partner" that plays part in your business, from daily operations to future-oriented proposals, by designing optimal business processes and touchpoints based on our understanding of your business.

[The Value That TMJ Prioritizes]

TMJ makes the best proposals for the growth and expansion of your business based on the four values we prioritizes.

- **Power of Understanding**
Corporate culture that understands our clients' businesses and the end users beyond them as our own, understands them from a consumer's perspective, and sincerely works to solve problems.
- **Power of Design**
 - Knowledge of business visualization, quantification and redesign
 - Analysis and forecasting techniques to increase the return on investment
 - Standardized start-up and management know-how
 - Leveraging technology to meet individual company needs
- **Human Resources**
 - Training program based on experiential learning
 - Personnel evaluation system and career path
 - Human resource development techniques such as monitoring and coaching
- **Overall Capabilities**
Providing high quality services by collaboration through "ALL SECOM" and the use of TMJ's domestic, overseas offices and specialized organizations at the head office.

[BPO Services to Enhance Added Value of Business & Value Chain]

- **BUSINESS PROCESS Design & Consulting**
Design the optimal business process for the future business environment and contribute to your continuous business growth.
- **CONTACT Design & Outsourcing**
TMJ enhances corporate value by designing a comfortable customer experience with the competitive capability of dialogue and improvement and continuing to improve operational quality.
- **WORK Design & Outsourcing**
Design business processes with the capability of technology and experts. We improve management efficiency and stability by substituting businesses.

Company Details

Head Office

Japan

Main Business

BPOに関するアウトソーシングサービス / コンサルティングサービス / コンタクトセンター運営 / 人材派遣 / システム導入支援・提供

President

丸山 英毅

Established

1992年4月1日

Capital

1億円

Number of Employees

Over 1,000

URL

<https://www.tmj.jp/>

Offices

Main Office

Sumitomo Fudosan Nishi Shinjuku Bldg. 20F

7-20-1 Nishi-Shinjuku, Shinjuku-ku

Tokyo, Japan, 1600023
