



TMJ, Inc.

## Company Description

— BPO Partner TMJ —

**We provide assistance from restructuring business processes to maximizing revenue.**

### **[Business Design Partners]**

TMJ aims to be a "reliable partner" that plays part in your business, from daily operations to future-oriented proposals, by designing optimal business processes and touchpoints based on our understanding of your business.

### **[The Value That TMJ Prioritizes]**

TMJ makes the best proposals for the growth and expansion of your business based on the four values we prioritizes.

- **Power of Understanding**  
Corporate culture that understands our clients' businesses and the end users beyond them as our own, understands them from a consumer's perspective, and sincerely works to solve problems.
- **Power of Design**
  - Knowledge of business visualization, quantification and redesign
  - Analysis and forecasting techniques to increase the return on investment
  - Standardized start-up and management know-how
  - Leveraging technology to meet individual company needs
- **Human Resources**
  - Training program based on experiential learning
  - Personnel evaluation system and career path
  - Human resource development techniques such as monitoring and coaching
- **Overall Capabilities**  
Providing high quality services by collaboration through "ALL SECOM" and the use of TMJ's domestic, overseas offices and specialized organizations at the head office.

### **[BPO Services to Enhance Added Value of Business & Value Chain]**

- **BUSINESS PROCESS Design & Consulting**  
Design the optimal business process for the future business environment and contribute to your continuous business growth.
- **CONTACT Design & Outsourcing**  
TMJ enhances corporate value by designing a comfortable customer experience with the competitive capability of dialogue and improvement and continuing to improve operational quality.
- **WORK Design & Outsourcing**  
Design business processes with the capability of technology and experts. We improve management efficiency and stability by substituting businesses.

## Company Details

### **Head Office**

Japan

### **Main Business**

BPOに関するアウトソーシングサービス / コンサルティングサービス / コンタクトセンター運営 / 人材派遣 / システム導入支援・提供

### **President**

丸山 英毅

### **Established**

1992年4月1日

**Capital**

1億円

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**Number of Employees**

Over 1,000

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**URL**

<https://www.tmj.jp/>

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**Offices**

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**Main Office**

Sumitomo Fudosan Nishi Shinjuku Bldg. 20F

7-20-1 Nishi-Shinjuku, Shinjuku-ku

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